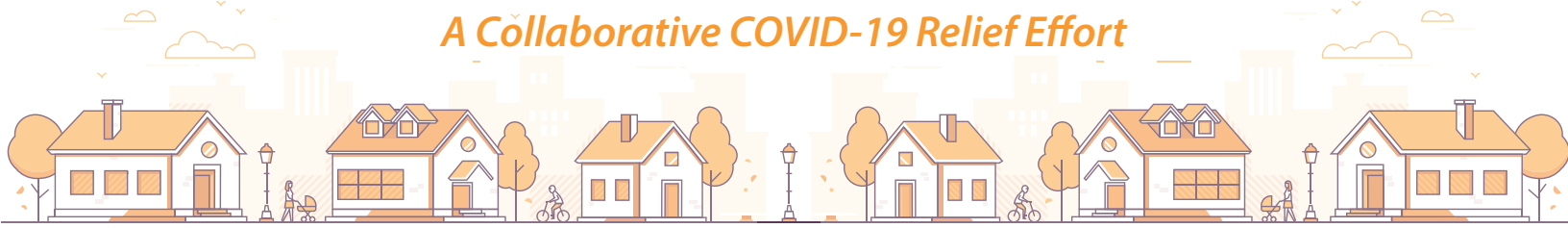


DALLAS COUNTY EMERGENCY HOUSING ASSISTANCE PROGRAM

A Collaborative COVID-19 Relief Effort



Applications are being processed on a first come, first serve basis. While we are committed to processing as many applications as we have funding for, we do anticipate a high demand so please be patient. Completing the application is not a guarantee that a resident will receive a call for the next stage. Please review all information before applying.

IN ORDER TO QUALIFY DALLAS COUNTY RESIDENTS MUST:

- Have lived within the county since March 1, but also live outside the Dallas city limits**
(see *eligible zipcodes document*)
- Make less than 80% of the Dallas-area median household income** (ex: \$48,300/individual)
- Not have received additional housing assistance from the federal stimulus program known as CARES given from another agency.**
- You are not currently on a voucher program, living in HUD, or living in a relatives home.**

1. Participants must provide documentation of the impact of COVID-19 to their circumstance, including but not limited to the following:

- a. Proof of job/income loss, temporary or permanent
- b. Reduction in work hours/income
- c. Increased healthcare and household expenses that attributed to insufficiency of rent/mortgage payments

2. Copies of the following:

- a. Valid State ID Card or Driver's license (if possible), and Dates of Birth for all in household
- b. Proof of income, if any (unemployment benefits, check stubs, TANF, etc.)
- c. Proof of occupancy for all household members

For those applying for rental assistance:

- a. A copy of your current lease
- b. A late or eviction notice(s) for monthly rent or proof of circumstance (any paperwork that can support how the household was adversely affected by COVID-19)

For those applying for mortgage assistance:

- a. A copy of the most recent mortgage statement

**FOR MORE INFORMATION OR TO APPLY, VISIT:
JFSDALLAS.ORG/CARES OR CALL (214) 390-4795**

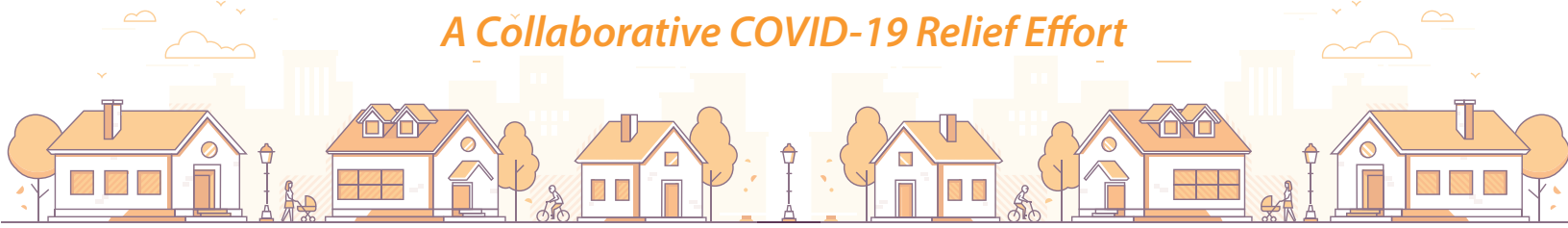


**Jewish Family Service
of Greater Dallas**
An open door to all in need

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FREQUENTLY ASKED QUESTIONS:

Do I get the money directly?

No, the money is paid directly to the landlord for rental assistance and the lender for mortgage assistance or to the utility provider. Your landlord/mortgage company/utility provider must be willing to accept payment from any of the three non-profits partners on your behalf.

I have access to the internet, how do I apply for COVID-19 mortgage / rental assistance?

Starting Tuesday, May 12, please complete an online application available at jfsdallas.org/cares. The application is available in English and Spanish languages.

I do not have access to the internet, how do I apply for COVID-19 mortgage / rental assistance?

Starting Tuesday, May 12, please call (214) 390-4795 Monday through Friday from 9 a.m. - 5 p.m. to be screened over the phone. Please leave a message if you are unable to get through to a staff member. Due to high call volume, please be prepared for a delay or a busy signal. Intake is available to assist in English and in Spanish.

Will I have to pay the money back in the future?

No. The assistance is in the form of a grant, not a loan.

Are non-citizens who do not have all the eligibility documentation listed able to apply for the COVID-19 emergency rental or mortgage assistance programs?

Yes, undocumented individuals, who may not possess a US/Texas ID are still eligible to apply through any of the three non-profits partners applications.

I am a landlord, mortgage lender or utility provider, how do I get paid?

You will be contacted by staff at the email or phone number the client provided with next steps once your tenant, mortgage, or utility client is approved for this grant. Payment will be processed within 2-3 weeks.

More FAQ's are available on our website and/or can be submitted to info@jfsdallas.org.

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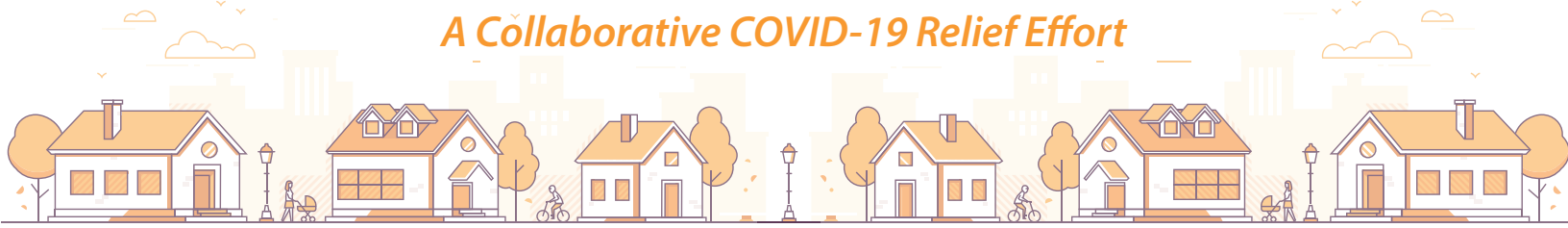


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ELIGIBLE ZIPCODES

ADDISON	COPPELL	75209	RICHARDSON
FARMERS BRANCH	75019	75275	75080
GRAND PRAIRIE	75063	75284	75081
75001	75099	75285	
75050			ROWLETT
75051	GARLAND	IRVING	75088
75052	GLEN HEIGHTS	75015	75089
75054	RED OAK	75038	
75212	75040	75039	SEAGOVILLE
75234	75041	75060	75082
75244	75042	75061	75083
75249	75044	75326	75085
75254	75047		75159
75381	75048	HUTCHINS	
75358	75125	LANCASTER	
	75154	WILMER	
BALCH SPRINGS		75134	
75180	UNIVERSITY PARK	75141	
	HIGHLAND PARK		
CARROLLTON	CEDAR HILL	MESQUITE	
75006	DESOTO	SUNNYVALE	
	DUNCANVILLE	75149	
COCKRELL HILL	75104	75150	
75146	75115	75181	
75172	75116	75182	
75211	75137	75228	

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